

## **Privacy Policy**

**MED REACH FZCO** built the **MED REACH** App/Platform as a communicational App/Platform. This service is provided by **MED REACH** and is intended for use as is.

This page is used to inform visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Service.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at **MED REACH** unless otherwise defined in this Privacy Policy.

### **Information Collection and Use**

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to Emails, telephone numbers, educational background, career background and some preferences of yours. The information that we request will be retained by **MED REACH** and used as described in this privacy policy.

The App/Platform does use third party services that may collect information used to identify you.

Link to privacy policy of third party service providers used by the App/Platform:

- [Google Play Services](#)

### **Log Data**

We want to inform you that whenever you use our Service, in a case of an error in the App/Platform we collect data and information (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol ("IP") address, device name,

operating system version, the configuration of the App/Platform when utilizing our Service, the time and date of your use of the Service, and other statistics.

## **Cookies**

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory.

This Service does not use these “cookies” explicitly. However, the App/Platform may use third party code and libraries that use “cookies” to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

## **Service Providers**

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used.

We want to inform users of this Service that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Other users of the App/Platform (healthcare professionals) will be able to view your profile, and can send you a contact request.

## **Security**

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

## **Links to Other Sites**

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by **Med Reach**. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## **User's Privacy**

These Services do not address anyone who is not a healthcare professional. We do not knowingly collect personally identifiable information from public. In the case we discover that a user who is not a healthcare professional has provided us with personal information, we immediately delete this from our servers.

## **Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

in the Designated Countries and other regions may have additional rights under their laws.

## **Account Delete and deactivation**

You may close your account at any time by e-mailing us "Delete" to [info@medreach.com](mailto:info@medreach.com)

We store data until it is no longer necessary to provide our services, or until your account is deleted - whichever comes first. This is a case-by-case determination that depends on things like the nature of the data, why it is collected and processed, and relevant legal or operational retention needs.

When you delete your account, we delete things you have posted, such as your shared photos and posts in MedShare, and you won't be able to recover that information later. Information that others have shared about you isn't part of your account and won't be deleted.

If you don't want to delete your account but want to temporarily stop using Med Reach, we can deactivate your account instead. To deactivate your account please send us “deactivate” to [info@medreach.com](mailto:info@medreach.com)

## **Contact Us**

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at [www.medreach.com](http://www.medreach.com)

## **Disclaimer**

### **Disclaimer for MED REACH**

All the information on this website - [www.medreach.com](http://www.medreach.com) - and MED REACH App/Platform are published in good faith and for general information purpose only. MED REACH does not make any warranties about the completeness, reliability and accuracy of this information. Any action you take upon the information you find on this website (MED REACH) and/or MED REACH App/Platform, is strictly at your own risk. MED REACH will not be liable for any losses and/or damages in connection with the use of our website.

From our website and our App/Platform, you can visit other websites by following hyperlinks to such external sites. While we strive to provide only quality links to useful and ethical websites, we have no control over the content and nature of these sites. These links to other websites do not imply a recommendation for all the content found on these sites. Site owners and content may change without notice and may occur before we have the opportunity to remove a link which may have gone 'bad'.

Please be also aware that when you leave our website, other sites may have different privacy policies and terms which are beyond our control. Please be sure to check the Privacy Policies of

these sites as well as their "Terms of Service" before engaging in any business or uploading any information.

## **Consent**

By using our website and our App/Platform, you hereby consent to our disclaimer and agree to its terms.

## **Update**

Should we update, amend or make any changes to this document, those changes will be prominently posted here.